



VILLAGE PET SPA CUSTOMER AGREEMENT

Solely in consideration for pet boarding, grooming, and related services to be rendered by Village Pet Spa, LLC ("Village Pet") to the undersigned Customer at published rates, Customer agrees as follows:

1. Village Pet shall exercise due and reasonable care in boarding and caring for Customer's pet. Village Pet's goal is to provide a fun, clean and safe environment for Customer pets.
2. Customer agrees to pay all costs and charges for services rendered by Village Pet and understands that the pet shall not leave Village Pet until all such charges are paid, based on the rates in effect on the date of check-in.
3. If Customer's pet becomes ill or if the state of the pet's health otherwise requires professional attention in the reasonable discretion of Village Pet, Village Pet will make every attempt to first successfully contact the Customer. Customer reserves the right to direct Village Pet as to care to be administered and approve the same, and in such event, Village Pet shall not be liable to Customer for any loss or damage to Customer's pet. If Customer is not available, Customer grants Village Pet the authority and permission to consult with and engage the services of a veterinarian, and the expense thereof shall be paid by the Owner.
4. Customer is solely responsible for any and all acts or behavior of Customer's pet while in the care of Village Pet.
5. Customer agrees that for the safety of Customer's pet and others that all pets must enter and leave Village Pet on a leash or in a suitable carrier. No exceptions.
6. Customer represents to Village Pet that the Customer's pet has not been exposed to rabies or distemper within a thirty-day period prior to boarding and is current (within 30 days) on veterinarian recommended flea and tick protection.

Add'l Information on Reverse

7. Except for loss or damages resulting from Village Pet's reckless, gross, or willful negligence or misconduct, and to the maximum extent permitted under applicable laws, Village Pet does not assume and shall not be held responsible by Customer for any liability arising out of Village Pet's care and boarding of the Customer's pet, or any damages which may accrue from any related cause, including loss by fire, theft, disease, running away, death, injury to persons, other animals, or property, or death or injury to any other animal caused by Customer's pet. Customer agrees that animal pets can be unpredictable and may be inherently dangerous, and that there are certain unavoidable and inherent risks involved in boarding facilities where numerous pets are housed and maintained.

8. Customer knows the Customer's pet, and warrants and represents to Village Pet that to the best of the Customer's knowledge, Customer's pet is free of communicable diseases and conditions which would make it unsuitable for boarding in a community of animals, and has not been known to be hazardous or dangerous to other animals or to humans. Customer indemnifies and holds Village Pet harmless from and against any and all claims against Village Pet asserted by any person related to Customer's pet, its condition, nature, disposition, or conduct while in the care of Village Pet.

9. All terms and conditions of this Agreement shall be binding on the Customer and the Customer's successors in interest, heirs, administrators, personal representatives and assigns.

By leaving your pet(s) at the Village Pet Spa, you are agreeing to the terms and conditions of the Customer Agreement Form.

SIGNATURE –

X _____

Date: _____

Printed Name